

<b>V2022 Strategic Planning Objective</b>					
<b>Workgroup: Student Development and Success</b>					
<b>Task No.</b>	<b>Task</b>	<b>Start Date</b>	<b>End Date</b>	<b>Revised End Date</b>	<b>Status</b>
<b>Goal 1: To increase the 6-Year graduation rate for First Time in College (FTIC), Transfer, and Graduate students</b>					
1	Develop a five-year retention plan with goals for improvement	10/1/17	12/31/17	9/30/18	In-Progress
2	Develop retention reports to assess persistence across academic programs	1/15/18	9/30/18		On-Track
3	Re-evaluate strategies, policies, and processes to optimize leverage on enrollment and credit hours	10/1/17	12/31/17	9/30/18	In-Progress
4	Create quantitative goals for Student Development and Success areas with metrics for improvement	10/1/17	12/31/17	6/30/18	In-Progress
<b>Goal 2: Build a UDC culture that is student-centered and customer-service oriented</b>					
5	Establish the Customer Service Taskforce	1/15/18	3/31/18		On-Track
6	Customer Service Training around student centeredness, respect and premium customer service	4/1/18	9/30/18		On-Track
7	Ensure a User-Friendly and Accurate Web Site and University Communications	1/15/18	9/30/18		On-Track
8	Greater collaboration and engagement across all areas and levels of the University	10/1/17	12/31/17	6/30/18	In-Progress
9	Re-train targeted End-Users on specific University platforms (Banner, Blackboard, etc.)	10/1/17	12/31/17	6/30/18	In-Progress
10	Generate, publicize, and provide more financial support for students	10/1/17	1/31/18		On-Track
<b>Goal 3: Use data and intervention strategies to enhance progression, retention and graduation rates.</b>					
11	Train stakeholders and integrate software platforms (CAMPUS by EAB, DegreeWorks)	10/1/17	12/31/17	6/30/18	In-Progress

12	Establish uncapped course wait-lists in Banner	10/1/17	12/31/17	6/30/18	In-Progress
13	Resolve issues surrounding prerequisites and student registration	10/1/2017	12/31/17	6/30/18	In-Progress
14	Collectively develop and deliver a university-wide retention program	10/1/17	9/30/18		On-Track
15	Development of enhanced academic advising model	10/1/17	9/30/18		On-Track
16	Strengthen "Freshman Year" experience programs	10/1/17	1/31/18		On-Track
17	Enhance services and support provided to transfer students	10/1/17	9/30/18		On-Track
18	Provide intervention programs designed to improve the success of "at-risk" students	10/1/17	9/30/18		On-Track
19	Identify, promote, and implement programs that increase learning opportunities and experiences within housing in order to enhance the student residence hall experience	10/1/17	9/30/18		On-Track
<b><i>Goal 4: Develop, publicize, and utilize clearly-articulated Guided Pathways to Success (GPS).</i></b>					
20	Establish clear advising pathways that provide degree/employment earning via the Student Support Webpages	10/1/17	9/30/18		On-Track
21	Establish semester professional development for academic advisors	1/15/18	9/30/18		On-Track
22	Build capacity to better serve the non-traditional student	10/1/17	3/31/18		On-Track
<b><i>Goal 5: Target specific student cohorts for additional support.</i></b>					
23	Schedule first-year, high-risk students into curricular learning communities	1/15/18	9/30/18		On-Track
24	Require all freshmen and sophomores on academic probation to meet with their assigned Academic Coach to create an academic student success plan	1/15/18	9/30/18		On-Track
25	Work with students who need assistance with major and career decision-making	10/1/17	9/30/18		On-Track

	<b><i>Goal 6: To set specific annual progression, retention and graduation goals for FTIC, transfer, and transition students</i></b>				
26	To collect baseline data for various cohorts (FTIC, Transition & Transfer) students	7/01/2018	9/30/18		In-Progress
27	Setting annual progression, retention and graduation goals for student (FTIC, Transition & Transfer) cohorts	8/01/2018	9/30/18		In-Progress
29	Approval of annual progression, retention and graduation goals by the Board of Trustees	9/01/2018	9/30/18		In-Progress